

MAINS FARM – VISITOR INFORMATION

Welcome to Mains Farm, we hope you love our home as much as we do!

We're a peaceful campsite on a working farm in the Eden Valley.

Should you need anything throughout your stay please pop along to reception. If you have an emergency problem out of hours you can call us on 07957 886778.

To help everyone enjoy a relaxing stay, please follow these simple rules:

RESPECT FOR NEIGHBOURS

Please be considerate of other campers at all times.

Keep noise to a sensible level and respect everyone's space.

Large group bookings are not permitted.

QUIET HOURS

Quiet time is 11:00pm – 7:00am.

After 11pm, please lower voices and avoid vehicle noise. If guests need to be asked to keep noise levels down after 11pm we may ask those involved to leave the following morning, refunds will not be issued.

Music is not permitted at any time.

CHECK-IN & CHECK-OUT

- All guests must check in at reception on arrival.
- Arrival / check-in by 8:00pm (unless agreed in advance).
- Check-out by 11:00am (unless a later departure is agreed beforehand).

Running late? Please let reception know.

VISITORS

Your visitors are welcome to come and see you whilst you are staying with us, but:

- All visitors must check in at reception on arrival and leave their cars in the car park
- Only camping guests are permitted to stay on site
- Visitors must leave the site by 10:00pm.

FIRES & BBQs

- Firebaskets are available to book from reception. Please do this on arrival as there are a limited amount.
- No fires directly on the ground.
- Keep BBQs/firebaskets raised off grass and well away from tents, vehicles, trees, fences, hedges, and dry areas.
- Never leave fires or BBQ's unattended.
- Ensure everything is fully out and cold before disposal.
- There are allocated areas for BBQ and ash disposal, please ask at reception.

LITTER & WASTE

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Help us keep the farm tidy:

- Use bins provided or take rubbish home.
- No food scraps or litter to be left on pitches.
- Leave your pitch as you found it.

CHILDREN

Children must be supervised by an adult at all times.

We have a small play park, please encourage your children to respect the equipment and use the bins available in this area.

The countryside is brilliant for exploring, but farm life has real hazards — please keep little adventurers safe.

WORKING FARM SAFETY

We are an active farm, so please:

- Stick to campsite areas and paths.
- Keep gates closed.
- Be mindful of farm vehicles and machinery.
- Keep dogs on a lead at all times.
- Do not approach or feed livestock

VEHICLES & SPEED

- Please drive slowly on site — walking pace only.
- Park only where directed to keep access clear for everyone.

SAFETY & STAFF REQUESTS

- Please follow instructions from site staff.
- Report hazards, damage, or concerns to reception as soon as possible.
- We reserve the right to refuse entry or ask guests to leave if these guidelines aren't followed, to protect the safety and comfort of others. If you are asked to leave no refunds will be given.
- The River Eden runs close to the site and can be unpredictable. Swimming is not permitted for your own safety. Anyone entering the river does so entirely at their own risk and the site accepts no responsibility for injury or loss. Children must be supervised at all times near the river.

THANK YOU

Thanks for helping keep Mains Farm peaceful and safe for everyone.

We hope you have a wonderful stay!

Robert, Julie, Bridget & all the Mains Farm Family